OnBoard Assistant – Hoop On

Location: Italy (traveling onboard Hoop On buses)

Contract Type: Seasonal collaboration

Who We Are:
Hoop On is an innovative bus tour service that offers premium travel experiences in Italy, combining flexibility, culture, and comfort. Onboard our luxury coaches, travelers discover the wonders of Italy in a relaxed and engaging way (more details on www.hoopon.com).

Job Description:
We are looking for an enthusiastic and detail-oriented **OnBoard Assistant** to ensure a seamless and enjoyable journey for our guests. You will be the face of Hoop On onboard, welcoming customers, facilitating communication with local partners, and ensuring every passenger has a comfortable and memorable experience.

Key Responsibilities:

- Welcome customers onboard and provide basic tour information.
- Ensure all passengers are present before departure.
- Offer water, coffee, and small amenities to travelers.
- Facilitate communication between customers and local partners (hotels, tour guides, restaurants).
- Assist passengers as needed, providing support and resolving any issues during the trip.
- Ensure onboard services are always in order and functional.
- Collaborate with the driver and operations team to maintain schedule adherence.

Requirements:

- Previous experience in hospitality, tourism, or customer service.
- Excellent communication and interpersonal skills.
- Fluency in English (knowledge of additional languages is a plus).
- Strong problem-solving skills and ability to handle emergencies.
- Flexible schedule and willingness to travel across multiple routes in Italy.
- Passion for tourism and customer interaction.

What We Offer:

- A unique opportunity to work in a dynamic and international environment.
- Travel to some of the most beautiful destinations in Italy.
- A stimulating and rewarding work experience.
- Travel expense reimbursement and competitive compensation.

If you believe you are the right fit for this role and want to be part of the Hoop On team, send us (info@hoopon.com) your application with your CV and a brief cover letter!